

**\$84.500 ARR Bootstrapped** 

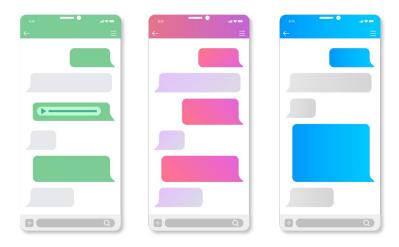
#### **PROBLEM**

**Commerce** 

+70% of e-commerce purchases in LatAm, they have problems with WhatsApp attention & Social Media



#### **Current Solutions:**



Inbox in different applications and cell phones, without control and measurement



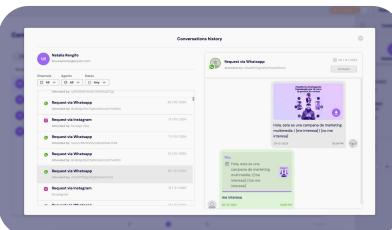
# **VALUE PROPOSITION**

Simple and powerful solution, easy to use





#### **OUR SOLUTION**



Al-powered chat center platform focused on effective customer service, tracking, mass communication, and chat automation.

Expired on hold

Finished manually





Expired assigned

Finished

# **TRACTION** \$84.500 ARR Bootstrapped

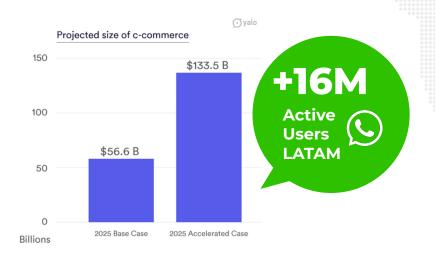
+20 companies in more than +3 city in Colombia



**15.317% YoY Growth** 

## **Market opportunity**

Growth market size c-commerce: **\$56 billions to 2025 TAM** 



#### **Business model**





# **Current 2023 Customer Growth**





## WHY US?



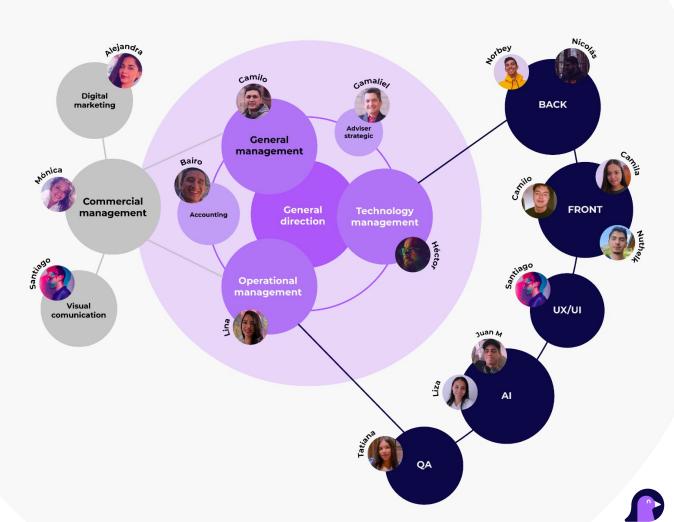
Camilo Barco Co-founder / CEO Electronic Engineer



**Lina Espinosa Co-founder / COO**Industrial designer



**Héctor Delgado Co-founder / CTO**Systems Engineer



# We Solved GTM in LatAm





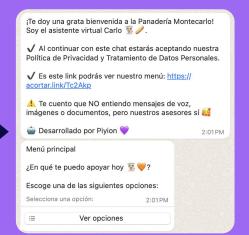




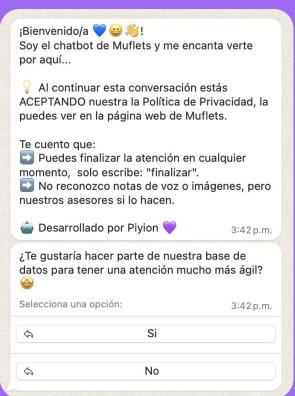




## Piyi Watermark **Referral Growth Loop**









## PRODUCT ROADMAP (1-2 years)

Strengthen product and development team

Create team of marketing and sales

Referral and partner system Strategic platform integrations

Position ourselves in a specific market

New round of investment

#### LONG-TERM VISION

Being an AI chat center platform with a new generation of chatbots using GPT-4, which will be able to serve customers more assertively and will be expert virtual assistants in service manuals that support human agents. In addition, we will enhance customer tracking by generating key summaries in conversations. Video call scheduling system, powered by AI, within the platform to serve clients.

#### RAISING PRE-SEED ROUND



# \$250K USD

- Scale product development to reach \$1M ARR
- Product Focus Hiring: PM, QA Full Stack Engineers
- Grow 10x in Customers